



**UPHOLD
HEALTHCARE**
INLINE WITH YOUR CARE EXPECTATIONS

Quality Staffing Solutions

Uphold Healthcare

Qualified and Dedicated Social Workers, Nurses, Care Assistants and Support Workers.

Here at Uphold Healthcare, we recruit professional social workers, nursing, support and domestic staff and supply them to an extensive range of clients within the health and social care industry.

Quality Personnel Service

We recruit and deliver our services nationwide, supplying staff within all areas and specialities of the social, health and domestic sectors.

Professional & Reliable

From the services we provide to our staff and the experience of our clientele, we stand for quality.

Our Service Standards

Uphold Healthcare is your industry specialist recruiter for the social, care and health industry.

About Us

Uphold Healthcare is a specialist employment business, which supplies care homes, hospitals and other healthcare clients in Greater London with highly trained nurses, social workers, care assistants, support workers and more.

We are often in need of new recruits to fill various positions across Greater London and our other service areas. We pride ourselves on ensuring our staff enjoy diverse and rewarding roles assisting others while also flexibly selecting the hours they want to work.

Professional, Efficient and Personable

Everything about Uphold Healthcare stands for quality, whether that's the services we provide or the staff we employ. We want to make sure that our staff can offer the very best service in their work, no matter how small the task.

In order to do this, we look at every single detail and make sure we perform it to the highest calibre. From assisting with cleaning and cooking to more sensitive roles, such as working with dementia patients, our staff are consistently professional, friendly and efficient.

Our Service Standards

We are a specialist recruiter for jobs within the health and social care industry. This means we strive to hire only people who have the perfect amount and sort of experience to make sure our clients get the very best standard of staff. In particular, Uphold Healthcare aims to recruit individuals who have a great track record of working with diverse clients.

Uphold Healthcare always provides an extensive and outstanding level of care and service to each one of our clients. We do this by matching up our recruits to roles that allow them to thrive and make a real difference.



Quality, Personal Service

Uphold Healthcare is currently able to offer an extensive number of services to meet our clients' needs. Our staffing specialities include supplying registered Nurses, Support Workers, Social Workers, Carers, Allied Healthcare Professionals and Cleaners to hospitals, local authorities, nursing homes and other healthcare clients in Greater London and beyond.

Our current clients encompass care and residential homes, charities, local authorities, private hospitals and GP surgeries. Why not get in touch with us to see how we could assist with your care staffing needs?

What Makes Us Different?

Owned and managed by people who have years of experience within the healthcare sector, Uphold Healthcare knows what it takes to match the right staff with clients needs. Using our insights into what is required for each situation, we provide a service with professionals trained for each and every scenario.

With access to a broad network of available staff, we can find the right person for the assignment. Uphold Healthcare will make sure you gain access to the reliability, flexibility and experience that you need to support your own clients. We know how critical these are to you.

Our recruitment process is very discerning. We only take on staff who have appropriate and verifiable references. It is important to us that we provide professional and competent staff which clients can have confidence in with regards to screening, assessment and training.

Although our quality of service and professionalism is of utmost importance to us, it is also vital that we provide affordable solutions. By offering attractive packages to both employees and clients, we keep a balance that does not affect the quality of staff nor your ability to use our services. Our initial trial period delivers the most attractive rates that beat most agencies.

Our Recruitment Standards

What we have always done better than anybody else is to provide the highest quality care staff. We apply internal Quality Assurance Systems, that are continually being improved, during our rigorous hiring process. It is essential to us and our clients that our staff are compliant.

Every candidate that we screen attends a face-to-face interview with our recruitment specialist. This means that only those with the right care experience, local knowledge and awareness are hired. Our staff are handpicked to match the services they need to provide. They have the right qualifications and experience, with many of them having achieved QCF Level 2 or 3.

Your Business Is Our Business

Each candidate or employee needs to go through Disclosure Barring Services (DBS), POCA, SOVA, work history, experience and qualification checks. Uphold Healthcare also verifies references and health declarations, so that we know exactly who is capable of what and to what level of competence. Ongoing training needs are regularly assessed by us to ensure a high standard of service:

Uphold Healthcare complies with:

- The Care Act 2014
- The Regulation of Care Act 2001 (Scotland)
- Department of Health Code of Practice of NHS Employers
- All NHS National Framework Guidelines





Recruitment and Vetting

Our head office is home to a dedicated recruitment and vetting team that ensure that every applicant goes through at least 20 different checks before they are hired. This means that only the highest calibre of staff makes it onto our books.

24-Hour Availability

No matter what time of the day, week or year you need assistance, our client managers are always on-call to deal with any problem or last-minute request for staffing solutions.

Fully Managed Service

Using our service can take some stress off your own organisation, both physically and financially.

Precise Profiling

To make sure our staff are the perfect fit for your requirements, we profile all our clients in advance, so we can then match them up against our extensive staff database. We'll sit down with you to discuss exactly what you need, from staff capabilities and qualifications through to shift patterns and services.

Join the team and register with us today!

Flexible hours to suit your lifestyle, including night shifts as well as full and part-time hours.

Here at Uphold Healthcare, we are constantly on the lookout for new recruits to fill social care, health and care positions across Greater London and our other service areas. All our staff can choose the working hours to suit them, plus we strive to place them in positions that are both varied and rewarding.

If you consider yourself a hard-working individual and the very best at what you do, get in touch with Uphold Healthcare. We are seeking persons for all kinds of positions, from social workers, support workers through to nurses and live-in carers. Our sheer range of opportunities will allow you to actively develop your career in a supportive environment within a growing industry.



Care Staffing Services

We are a leading supplier of comprehensive healthcare staffing solutions to care, residential and nursing homes, hospitals, medical facilities and establishments that need person-centred personnel.

By providing staffing solutions that are both cost-effective and high-quality, Uphold Healthcare helps with everything that is required. Our extensive database of experienced Support Workers, Carers, Healthcare Assistants and Nurses of various specialities is available to provide high-quality care on demand to our clients for:

- One-off shifts, staff absence and shortfalls (often at very short notice),
- Establishing a new unit, whilst permanent staff are recruited,
- Emergency cover during very busy periods,
- Temporary or permanent positions,
- Regular support to full-time teams,
- Contract or SLA (Service Level Agreement) arrangements.

Uphold Healthcare's staff can help with a broad range of specialist services including:

- Elderly and Elderly Mentally Infirm (EMI) care
- Brain and spine injuries
- Complex behaviours
- Mental health conditions
- Learning and physical disabilities
- Equal opportunities
- Adult protection and advocacy
- Citizenship and social inclusion
- Relationships and sexuality
- Communication
- Person-centred planning

Why work with Uphold Healthcare?

- We offer excellent rates of pay.
- We are able to provide an unlimited number of shifts, so you can take on as little or as much work as you want.
- We will ensure you receive enthusiastic and encouraging support from our dedicated management team.
- We offer flexible shift patterns and working hours to fit around your needs, including night shifts and part-time positions.
- You will have plenty of opportunities to progress your career in rewarding and diverse roles.
- We can provide both long-term and short-term staff depending on your requirements.

Whether you need to cover unplanned absences or larger staffing needs, Uphold Healthcare can provide solutions that are flexible and tailored to what you require. Our staff are matched by hand to your assignment. Many of our staff also have deep experience in caseloads, live-in care, reviews, assessments and protection. These skills provide an asset to existing care teams.

Knowing that we provide high-quality staff that are experienced and flexible, you can rest assured that we have what it takes for a strong and dependable workforce.

**What do
you need to
do next?**

Have you identified any staffing requirements we can help you with?

Would you like a non-obligation discussion or a chat about our staffing services?

If so, please contact our team by telephone or email.
They're waiting to help you!

Telephone: 0208 058 0918

Email: info@upholdhealthcare.co.uk



Uphold Healthcare Limited

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